

# CY'24-26

## ACCESS Strategic Plan

**PATIENT ENGAGEMENT** ACCESS provides a high quality, patient-centered care model using an integrated team-based approach, which engages patients across their lifespan at all points of care to best support the total health and well-being of the communities we serve.

**STRATEGIC PARTNERSHIPS** ACCESS has an integrated network of partners with valued services and resources that help address the medical, behavioral, and social determinants of health that have the greatest impact on population health outcomes and total cost of care.

**FINANCIAL STABILITY** ACCESS is a resilient leader in navigating the ever-evolving health care landscape and creates diverse funding streams to invest in our infrastructure to expand services and support our transformation to a value-based reimbursement environment.

**WORKFORCE ENGAGEMENT** ACCESS has a strong team-driven culture that actively engages our diverse workforce at all levels while investing in learning and growth opportunities to provide the right tools and resources to care for our communities.

**LEADERSHIP IN COMMUNITY HEALTH** ACCESS is a champion for health equity, influencing public health policy, developing best practices, and adopting transformative approaches to drive innovative solutions to improve population health outcomes.

## MISSION, VISION & VALUES

**MISSION** ACCESS partners with patients at all points of care, providing high quality, patient-centered health services accessible to all in their own communities.

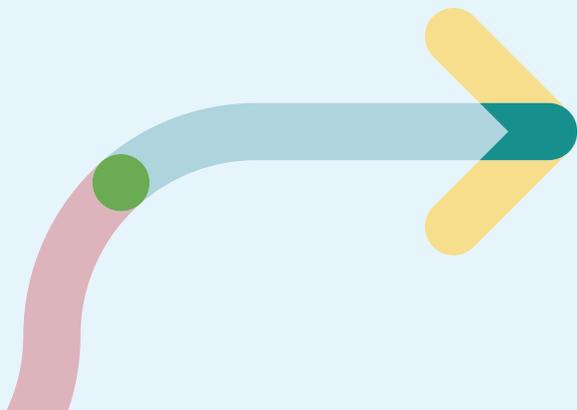
**VISION** ACCESS is the health care home of choice, partnering with patients and communities to improve total health and create health equity.

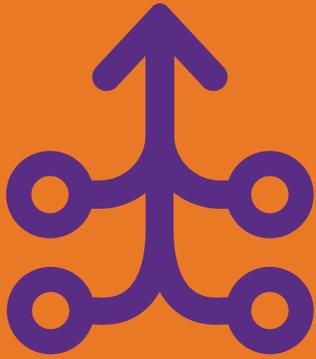
### VALUES

**Caring** We embrace the diversity of our patients, staff and communities, and engage them with mutual respect, compassion, trust, integrity and responsibility.

**Committed** We pursue excellence through innovation and disciplined approaches to deliver patient-centered care, in an environment of collaborative learning and professional growth.

**Connected** We engage in partnerships that add value to our patients and promote the total health of the communities that we serve.





## STRATEGIC OBJECTIVES

Using our five strategic pillars as our guiding principles, ACCESS will adopt four key objectives to better drive purpose, alignment and results.

# 1

**Grow our patient population** to better serve our communities.



# 2

**Become an industry leader** in delivering high quality health care to reduce health disparities.



# 3

**Consistently deliver an amazing patient experience** that exceeds expectations.



# 4

**Foster an inspiring staff environment** that promotes growth and accountability.

